

TELEX
AVIATION

AFTER-SALES SERVICE FOR EUROPE, MIDDLE EAST AND AFRICA



STATE OF THE ART **PRODUCTS**

For more than 50 years, Telex innovations have provided pilots with the quality communications they depend on for safe, enjoyable flying. Our unique expertise and profound understanding of the aviation market are key for the unmatched quality of our products and services - making it the perfect choice both for the Commercial and General Aviation business.

STATE OF THE ART **SERVICE**

Our extensive experience in the aviation business is not only visible in our product innovations, but also throughout our fields of operations. That's why we also offer outstanding professional services you expect from a market leader.

...TAKE **TELEX**

WHEN YOU TAKE TO THE SKY...



SERVICE HIGHLIGHTS

FREE OF CHARGE REPAIR

All our products come with a standard warranty between 1 and 3 years depending on the product. Within the scope of a warranty claim, we repair your faulty device free of charge.

HIGH-QUALITY REPAIR

Your repair is performed by high-qualified technicians. We repair and examine your device thoroughly. Before the device is prepared for shipping, it undergoes extensive quality and safety checks so that it is working perfectly. Our technicians use high quality original spare parts as standard.

Of course you can also choose the even faster On Door repair service - bring and pick your device personally.

SHORT PROCESSING TIMES

You can rely on us for fast repair time at the highest quality.

FREE TRANSPORT

The collection and return of devices within warranty are completely free of charge.

EASE OF CONTACT

Send us your request at any time by e-mail
For direct contact please call Egelsbach
Office (Germany) from Monday - Friday from
07:00 am - 06:00 pm CET.



...TAKE **TELEX**

For all service requests please contact our
authorized Repair Center:

Headquarter

Röder Component Service Center GmbH

Am Flugplatz

63329 Egelsbach, Germany

Phone: +49 6103 4002 624

Email: headsets@roeder.aero

Bosch Sicherheitssysteme GmbH

Robert-Bosch-Ring 5

85630 Grasbrunn, Germany

Contact & Visitor Address:

EVI Audio GmbH

Sachsenring 60

94315 Straubing, Germany

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Subject to change without prior notice!

V2024_04